

# Connect Once. Reach Anything.

## Traditional EDI VAN



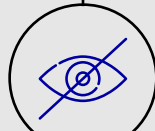
## opentext™ | Trading Grid Messaging Service

Are you jumping through hoops when your line-of-business customers call with requests?



### B2B INFORMATION SILO

- Give me a report of all of our suppliers not sending ASNs.
- I need a list of incoming invoices with exceptions now!
- Which suppliers have not responded with order acknowledgements within 3 days?



### POOR VISIBILITY

- Was my order accepted?
- Was my order delivered to my customer?
- When will my shipment arrive at the distribution center?
- What's the status of my invoice?



### LACK OF SUPPLY CHAIN INSIGHT

- How many purchase orders did we process between January and July?
- Which supplier has delivered the most shipments on time?
- How many invoices have been paid?



### LACK OF INTEGRATION TO BACKEND SYSTEMS

- Need to get transaction data into ERP
- Need to obtain inventory levels from warehouse management system
- Need to integrate external 3PL carriers to transport management system



### MANUAL COMMUNITY

- We need a spreadsheet with our suppliers' contact details for our compliance manual.
- Send an email reminder now to all suppliers that have not completed testing.
- Call these suppliers to resolve their document issues.



### DATA QUALITY & BUSINESS PROCESS CHALLENGES

- The invoice prices don't match the purchase order prices.
- I received the same order yesterday. Is it a duplicate?
- We received this invoice for more items than we ordered.
- These purchase order acknowledgements were not received within 3 days.
- These invoices arrived, but there's no corresponding purchase order.
- The Shipment Notification arrived without a SCAC (specified carrier) or BOL (Bill of Lading).

VS.

OpenText Trading Grid is a comprehensive solution that supports all forms of integration to any endpoint in a single platform.



### SELF-SERVICE FOR YOUR LOB CUSTOMERS

- Effortless trading partner onboarding with 1.2 million pre-connected partners
- Mapping collaboration for fast delivery and enhanced quality
- Support lifecycle management



### REAL-TIME VISIBILITY

- Data visualization with trending and drill down capability
- Manage by exception on events and non-events
- Configurable dashboards ensure individual user productivity



### EMBEDDED ANALYTICS EMPOWERS USERS

- Leverage embedded analytics to drive more informed business decisions
- Obtain a more accurate understanding of supply chain operations
- Leverage transaction flows to monitor trading partner performance



### UNIFIED PLATFORM FOR INTERNAL AND EXTERNAL INTEGRATION

- Seamless connectivity between and to all internal business systems
- Supports all formats, standards, and styles of integration to external systems
- Quick API connectivity with a library of pre-built connectors
- Custom API development with Solution Designer



### AUTOMATED COMMUNITY/ISSUE MANAGEMENT

- Single trading partner profile directory
- Automated mass communications and trading partner onboarding toolkit
- Automated exception-based management of issues and non-compliance



### HIGH DATA QUALITY & AUTOMATED BUSINESS PROCESSES

- Automatically reject and quarantine documents that don't meet your requirements
- Automatically notify suppliers via email when their documents are incomplete or inaccurate
- Automatically warn suppliers when they are in danger of being non-compliant

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